Recommended Resources on Cultural Diversity

General


Provider’s Handbooks on Culturally Competent Care. For info, call: 510-271-6663
- African American Population
- Asian and Pacific Island American Populations
- Latino Population

Internet Sites

Cultural Diversity in Healthcare

[www.ggalanti.org](http://www.ggalanti.org)

Contains basic concepts, cultural profiles, case studies, links to other websites, recommended books, articles, and other information relevant to cultural diversity in health care. Information on workshops on cultural diversity is also included. Note: all the websites listed below can be accessed directly from the “Related Links” page of this website.

The Provider’s Guide to Quality & Culture

[http://erc.msh.org/mainpage.cfm?file=1.0.htm&module=provider&language=English](http://erc.msh.org/mainpage.cfm?file=1.0.htm&module=provider&language=English)

This comprehensive website is designed for clinicians to help them provide culturally competent healthcare. It contains an interesting “Quality & Culture Quiz,” as well as information on several ethnic groups, along with links and other resources.

EthnoMed Home Page


Contains information about cultural beliefs, medical issues and other related issues pertinent to the health care of recent immigrants to Seattle, many of whom are refugees fleeing war-torn parts of the world.

Recommended Films


Note: all the websites listed below can be accessed directly from the “Resources” page of ggalanti.org.

Patient Diversity: Beyond the Vital Signs
This comprehensive training program from CRM Learning features a 20-minute video and a Leader's Guide with exercises and role-plays for 2-4 hours worth of training on the topic of cultural diversity in healthcare. For more information, go to http://www.crmlearning.com/patient-diversity-program.

Cultural Issues in the Clinical Setting – Series A and B
The brief but dramatic vignettes are each accompanied by support materials for facilitators and participants which will be sent electronically and are included in the nominal price. The vignettes raise numerous issues around differing health beliefs and practices, conflicting values, stereotyping, overt and covert prejudices, and language barriers. The video is 70 minutes long and contains 10 vignettes.
For further info, contact: multimedia.duplication@kp.org

Multicultural Health Series 2
Four vignettes, 8-1/2 to 10 minutes each. Topics include Navaho beliefs about illness & curing, the Jewish Sabbath, foreign physicians, and using a telephone interpreter line. Ethnic groups include Anglo American, Navaho, Jewish, East Indian, and Armenian.
For further info, contact: multimedia.duplication@kp.org

Multicultural Health Series 3
Six vignettes, 6-11 minutes each. Topics include end of life (life support), missed appointments & folk medicine, domestic violence, refugee issues, STDs, pregnancy & fear of deportation, heart attack & economic problems. Ethnic groups include ethnic Chinese, Malaysian, Buddhist, Columbian, East Indian, Afghani, Mexican, and African American.
For further info, contact: multimedia.duplication@kp.org

Worlds Apart
A Four-Part Series on Cross-Cultural Healthcare. By Maren Grainger-Monsen, MD, and Julia Haslett, Stanford University, Center for Biomedical Ethics.

Other Recommended Resources
Note: all the websites listed below can be accessed directly from the “Resources” page of ggalanti.org.

CULTURAL SENSITIVITY: A Pocket Guide for Health Care Professionals

CLASTalk
An e-mail discussion group sponsored by Resources for Cross Cultural Health Care and the DiversityRx website (www.diversityRx.org). Participants can raise issues, ask questions, share information and resources and network with each other around topics related to the design, delivery and evaluation of culturally and linguistically appropriate services (CLAS) in health care. To join, go to http://lists.diversityrx.org/mailman/listinfo/clastalk-list